

GRI Content Index

Toshiba uses GRI Sustainability Reporting Guidelines version 3.1 (G3.1) as a reference for sustainability reporting.
We have self-assessed CSR Report 2013 to be Application Level B+.

As a participant of UN Global Compact (GC), Toshiba joined the advisory panel of GC-GRI connection tool, "Making the connection."
The related GC principles are shown in the column "GC Principle" in this list.

- C:CSR website
- E:Environmental website
- IR:IR website
- O:Other website

*Core performance indicator

Extent of Reporting : Full, : Limited, : Not reported

(as of June, 2013)

Section	Indicator	Extent of Reporting	References
1. Strategy and Analysis			
1.1	Statement from the most senior decisionmaker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	○	C: CEO Commitment E: CEO Commitment IR1: From the CEO IR2: An Interview with the President
1.2	Description of key impacts, risks, and opportunities.	○	C1: CEO Commitment C2: Toshiba Group Businesses and Responsibilities C3:Major Achievements and Targets & Plans (KPI) E1: CEO Commitment E2: Environmental Vision 2050 E3:Results of the Fourth Environmental Action Plan E4:Formulation of the Fifth Environmental Action Plan IR1: From the CEO IR2: An Interview with the President

Section	Indicator	Extent of Reporting	References
2. Organizational Profile			
2.1	Name of the organization.	○	C: Toshiba Group Business Overview
2.2	Primary brands, products, and/or services.	○	C1: Toshiba Group Business Overview C2: Toshiba Group Businesses and Responsibilities
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	○	C: Toshiba Group Business Overview (Business Structure) IR1: Organization Chart IR2: Consolidated Subsidiaries and Affiliated Companies Accounted for by the Equity Method O1: Management Structure O2: Business Overview (Business Domains)
2.4	Location of organization's headquarters.	○	C: Toshiba Group Business Overview
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	○	C: Toshiba Group Business Overview
2.6	Nature of ownership and legal form.	○	C1: Toshiba Group Business Overview C2: Stakeholders

2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	<input type="radio"/>	C1: Toshiba Group Business Overview C2: Toshiba Group Business and Responsibility
2.8	Scale of the reporting organization, including: -Number of employees; -Number of operations; -Net sales (for private sector organizations) or net revenues (for public sector organizations); -Total capitalization broken down in terms of debt and equity (for private sector organizations); and -Quantity of products or services provided.	<input type="radio"/>	C: Toshiba Group Business Overview IR1: Financial Data IR2: Financial Highlights
2.9	Significant changes during the reporting period regarding size, structure, or ownership including: -The location of, or changes in operations, including facility openings, closings, and expansions; and -Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private sector organizations).	<input type="radio"/>	C: Significant Change during the Reporting Period IR: Corporate History
2.10	Awards received in the reporting period.	<input type="radio"/>	C: Evaluation of CSR by External Parties

Section	Indicator	Extent of Reporting	References
3. Report Parameters			
Report Profile			
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	<input type="radio"/>	C: CSR Reporting Policy E: Editing Policy
3.2	Date of most recent previous report (if any)	<input type="radio"/>	
3.3	Reporting cycle (annual, biennial, etc.)	<input type="radio"/>	
3.4	Contact point for questions regarding the report or its contents.	<input type="radio"/>	C: Inquiries about CSR and Environmental Activities
Report Scope and Boundary			
3.5	Process for defining report content, including: -Determining materiality; -Prioritizing topics within the report; and -Identifying stakeholders the organization expects to use the report.	<input type="radio"/>	C: CSR Reporting Policy E: Editing Policy
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	<input type="radio"/>	
3.7	State any specific limitations on the scope or boundary of the report.	<input type="radio"/>	
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	<input type="radio"/>	
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.	<input type="radio"/>	C: Distribution of Economic Value to Stakeholders E1: Results of the Fourth Environmental Action Plan E2: Formulation of the Fifth Environmental Action Plan E3: Outline of Environmental Impacts E4: Green Management/Environmental Accounting

3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/ acquisitions, change of base years/periods, nature of business, measurement methods).	○	C: Financial Results IR: Financial Highlights
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	○	C: Significant Change during the Reporting Period
GRI Content Index			
3.12	Table identifying the location of the Standard Disclosures in the report.	○	C: GRI Content Index
Assurance			
3.13	Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s).	○	C: Comments from Outside Directors

Section	Indicator	Extent of Reporting	References
4. Governance, Commitments, and Engagement			
Governance			
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	○	C: Corporate Governance IR1: Corporate Governance IR2: Corporate Governance/Directors
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	○	C: Corporate Governance IR1: Corporate Governance IR2: Corporate Governance/Directors O: Senior Management
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	○	C: Corporate Governance IR1: Corporate Governance IR2: Corporate Governance/Directors
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	○	C1: Information Disclosure and IR C2: Dialogue with Employee and Customer C3: Whistleblower System IR: Shareholders' Meeting
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	○	C: Compensation for Directors and Executive Officers IR1: Compensation IR2: Compensation Policy and the Amount of Compensation E: Green Management/Performance Evaluation and Awards
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	○	C1: Corporate Governance C2: Toshiba Group Standards of Conduct
4.7	Process for determining the composition, qualifications, and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	○	C: Corporate Governance

4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation	<input type="radio"/>	C1: Corporate Philosophy C2: Toshiba Group Standards of Conduct C3: Major Achievements and Targets & Plans (KPI) E1: Environmental Vision 2050 E2: Results of the Fourth Environmental Action Plan E3: Formulation of the Fifth Environmental Action Plan
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	<input type="radio"/>	C1: Corporate Governance C2: CSR Management Structure
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	<input type="radio"/>	C: Corporate Governance
Commitments to External Initiatives			
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	<input type="radio"/>	IR: Business Risk Factors C1: Risk Management and Compliance C2: Quality Control C3: Ensuring Product Safety E: Greening of Products (Environmentally Conscious Products)
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	<input type="radio"/>	C1: Participation in External CSR Organizations C2: Company Overview/CSR-related international charters Toshiba endorses C3: CEO Commitment/UN Global Compact C4: Strengthening CSR management based on the principles of ISO 26000
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: -Has positions in governance bodies; -Participates in projects or committees; -Provides substantive funding beyond routine membership dues; or -Views membership as strategic.	<input type="radio"/>	C1: Toshiba Group Business Overview/Membership in CSR-related organization C2: Government & Authorities C3: Participation in External CSR Organizations
Stakeholder Engagement			
4.14	List of stakeholder groups engaged by the organization.	<input type="radio"/>	C: Stakeholders
4.15	Basis for identification and selection of stakeholders with whom to engage	<input type="radio"/>	C: Stakeholders
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	<input type="radio"/>	C: Stakeholder Dialogue
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	<input type="radio"/>	C1: CSR Reporting Policy/Our efforts to report on the priority issues for our stakeholders and those for Toshiba Group C2: Stakeholder Dialogue

Section	Indicator	Extent of Reporting	References
5. Performance index			
Economic			
Management Approach			
	Goals and Performance	○	IR1: Business Strategies IR2: Mid-term Business Plan
	Policy	○	IR1: Business Strategies IR2: An Interview with the President
	Additional Contextual Information	○	IR: Investor Relations
Economic Performance			
EC1.*	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	○	IR1: Financial Indicators IR2: Financial Highlights C: Distribution of Economic Value to Stakeholders
EC2.*	Financial implications and other risks and opportunities for the organization's activities due to climate change.	○	IR1: Mid-to Long-term Vision and Basic Strategic Policies IR2: Mid-term Business Plan E: Environmental Vision 2050
EC3.*	Coverage of the organization's defined benefit plan obligations.	○	C: Toshiba Corporate Pension Plan IR: Long-Term Liabilities/Accrued pension and severance costs
EC4.*	Significant financial assistance received from government.	×	-
Market Presence			
EC5.	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.	×	-
EC6.*	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	△	C1: CSR Management in the Supply Chain C2: Contributing to Economic, Educational, and Cultural Development in Host Countries around the world
EC7.*	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.	△	C: Support for Local Community Development and Public Policies
Indirect Economic Impacts			
EC8.*	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	○	C1: Corporate Citizenship Activities C2: Support in the Aftermath of Disasters
EC9.	Understanding and describing significant indirect economic impacts, including the extent of impacts.	△	E:Green Management/Environmental Accounting

Environmental			
Management approach			
	Management approach	○	E: Green Management/Continuous Improvement of Basic Activities
	Goals and Performance	○	E1: Results of the Fourth Environmental Action Plan
			E2: Formulation of the Fifth Environmental Action Plan
	Policy	○	E:Green Management/Environmental Policy
	Organizational Responsibility	○	E:Green Management/Environmental Management Structure
	Training and Awareness	○	E: Green Management/Environmental Education and Qualification
	Monitoring and Follow-up	○	E:Green Management/Environmental Audits
	Additional Contextual Information	○	E:Green Management/Continuous Improvement of Basic Activities
Materials			
EN1.*	Materials used by weight or volume	○	E: Outline of Environmental Impacts
EN2.*	Percentage of materials used that are recycled input materials.	△	E: Greening of Products/Efficient Use of Resources for Products/Incoming Recycling Initiatives
Energy			
EN3.*	Direct energy consumption by primary energy source.	○	E: Outline of Environmental Impacts
EN4.*	Indirect energy consumption by primary source.	○	E: Outline of Environmental Impacts
EN5.	Energy saved due to conservation and efficiency improvements.	○	E1: Results of the Fourth Environmental Action Plan
			E2: Formulation of the Fifth Environmental Action Plan
			E3: Greening of Process/Mitigation of Climate Change/Reducing total GHG emissions
			Greening of Process/Mitigation of Climate Change/Reducing energy-derived CO ₂ emissions
			Greening of Process/Mitigation of Climate Change/Product Logistics
			Greening of Process/Mitigation of Climate Change/Employees' Business Travel
			Greening of Process/Mitigation of Climate Change/Use of Renewable Energy
			Greening of Process/Mitigation of Climate Change/Introducing electric vehicles
			Greening of Process/Mitigation of Climate Change/Making CO ₂ emissions in the supply chain visible
E4: Greening of Products/Mitigation of Climate Change			

EN6.	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	○	E1: Greening of Products/ECP and Excellent ECP
			Greening of Products/Mitigation of Climate Change
			Greening of Products/Product Eco-Efficiency
			E2: Greening by Technology/Low-Carbon Energy Technologies
			Greening by Technology/Photovoltaic Power Generation
			Greening by Technology/Hydroelectric Power Generation
			Greening by Technology/Geothermal Power Generation
			Greening by Technology/Wind Power Generation
			Greening by Technology/Thermal Power Generation
			Greening by Technology/Nuclear Power Generation
			Greening by Technology/Smart Grids
			Greening by Technology/Rechargeable Battery SCiB™
EN7.	Initiatives to reduce indirect energy consumption and reductions achieved.	○	E1: Greening of Process/Mitigation of Climate Change/Reducing energy-derived CO2 emissions
			E2: Greening of Process/Mitigation of Climate Change/Use of Renewable Energy
Water			
EN8.*	Total water withdrawal by source.	○	E1: Outline of Environmental Impacts
			E2: Greening of Process/Efficient Use of Resources/Efficient use of water resources
EN9.	Water sources significantly affected by withdrawal of water	×	-
EN10.	Percentage and total volume of water recycled and reused.	○	E: Outline of Environmental Impacts
			E2: Greening of Process/Efficient Use of Resources/Efficient use of water resources
Biodiversity			
EN11.*	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	○	E: Green Management/Biodiversity
EN12.*	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	○	E: Green Management/Biodiversity
EN13.	Habitats protected or restored.	○	E: Green Management/Biodiversity
EN14.	Strategies, current actions, and future plans for managing impacts on biodiversity.	○	E: Green Management/Biodiversity
EN15.	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	△	E: Green Management/Biodiversity/Initiatives at Production Sites

Emissions, Effluents, and Waste			
EN16.*	Total direct and indirect greenhouse gas emissions by weight.	○	E1: Outline of Environmental Impacts
			E2: Greening of Process/Mitigation of Climate Change/Reducing total GHG emissions
			Greening of Process/Mitigation of Climate Change/Reducing energy-derived CO2 emissions
			Greening of Process/Mitigation of Climate Change/Product Logistics
			Greening of Process/Mitigation of Climate Change/Employees' Business Travel
			Greening of Process/Mitigation of Climate Change/Use of Renewable Energy
			Greening of Process/Making CO2 emissions in the supply chain visible
EN17.*	Other relevant indirect greenhouse gas emissions by weight.	○	
EN18.	Initiatives to reduce greenhouse gas emissions and reductions achieved.	○	E1: Greening of Process/Mitigation of Climate Change/Reducing energy-derived CO2 emissions
			E2: Greening of Products/Mitigation of Climate Change
			E3: Greening by Technology/Low-Carbon Energy Technologies
			Greening by Technology/Photovoltaic Power Generation
			Greening by Technology/Hydroelectric Power Generation
			Greening by Technology/Geothermal Power Generation
			Greening by Technology/Wind Power Generation
			Greening by Technology/Thermal Power Generation
			Greening by Technology/Nuclear Power Generation
			Greening by Technology/Smart Grids
			Greening by Technology/Rechargeable Battery SCiB™
EN19.*	Emissions of ozone-depleting substances by weight.	○	E: Greening of Process/Management of Chemicals/Management of ozone-depleting substances
EN20.*	NOx, SOx, and other significant air emissions by type and weight.	○	E1: Outline of Environmental Impacts
			E2: Greening of Process/Management of Chemicals/Impacts on Air and Water
EN21.*	Total water discharge by quality and destination.	○	E1: Outline of Environmental Impacts
			E2: Greening of Process/Management of Chemicals/Impacts on Air and Water
EN22.*	Total weight of waste by type and disposal method.	○	E1: Outline of Environmental Impacts
			E2: Greening of Process/Efficient Use of Resources
EN23.*	Total number and volume of significant spills.	○	E: Greening of Process/Environmental Management for Factories/Soil and groundwater purification
EN24.	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	×	-
EN25.	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.	○	E: Green Management/Biodiversity/Initiatives at Production Sites

Products and Services			
EN26.*	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	○	E: Greening of Products/Creation of Products with the Highest Level of Environmental Performance
EN27.*	Percentage of products sold and their packaging materials that are reclaimed by category.	△	E1: Outline of Environmental Impacts
			E2:Greening of Process/Recycling of End-of-Life Products/Global Recycling
			E3: Greening of Process/Recycling of End-of-Life Products/Recycling in Japan
Compliance			
EN28.*	Monetary value of significant fines and total number of non-monetary sanctions for noncompliance with environmental laws and regulations.	○	E: Green Management/Risks and Compliance/Compliance with environmental laws and regulations
			(No environmental violation in FY2012)
Transport			
EN29.	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	△	E1: Outline of Environmental Impacts
			E2: Greening of Process/Mitigation of Climate Change/Reducing CO2 emissions associated with product logistics
Overall			
EN30.	Total environmental protection expenditures and investments by type.	○	E: Green Management/Environmental Accounting
Social			
Labor Practices and Decent Work			
Management Approach			
	Goals and Performance	○	C: Major Achievements and Targets & Plans (KPI)
Policy		○	C1: Policy on Respect for Human Rights and Prohibition of Discrimination
			C2: Policy on Fair Personnel Evaluation and Treatment
			C3: Promotion Structure for Nurturing Diversity
			C4: Cultivating Global Human Resources
			C5: Occupational Health and Safety (OH&S) Policy
Organizational Responsibility		○	C1: Framework for Respecting Human Rights
			C2: System for Promoting Fair Personnel Evaluation and Treatment
			C3: Promotion Structure for Nurturing Diversity
			C4: Occupational Health and Safety
Training and Awareness		○	C1: Education on Respect for Human Rights
			C2: Training for Fair Personnel Evaluation and Treatment
			C3:Cultivating Global Human Resources/Training Programs at Toshiba Group
			C4:Education and Training on Respect for Diversity
			C5: Education and Training on Nurturing Diversity
			C6: Occupational Health and Safety

	Monitoring and Follow-Up	○	C1: Provision of Consulting Services for Employees C2: Fair Evaluation and Treatment C3: Systems for Soliciting Employee Opinions (Checks and Audits for Development of Employee Capabilities) C4: Occupational Health and Safety C5: CSR Management in the Supply Chain
	Additional Contextual Information	○	C1: Human Rights Policy on Respect for Human Rights and Prohibition of Discrimination C2: Stable Employment C3: Fair Evaluation and Treatment C4: Human Resources Development C5: Promotion of Diversity C6: Support for Diverse Workstyle C7: Occupational Health and Safety
Employment			
LA1.*	Total workforce by employment type, employment contract, and region, broken down by gender.	△	C1: Toshiba Group Employee (as of March 31, 2013) C2: Number of Employee by Region
LA2.*	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	×	
LA3.	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operations.	△	C: Toshiba Corporate Pension Plan(Pension Plan is only for permanent employees)
Occupational Health and Safety			
LA4.*	Percentage of employees covered by collective bargaining agreements.	△	C: Ensuring Rights of Labor
LA5.*	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements.	△	C: Promoting Labor-Management Dialogue
Occupational Health and Safety			
LA6.	Percentage of total workforce represented in formal joint management worker health and safety committees that help monitor and advise on occupational health and safety programs.	○	C: OH&S Promotion Framework
LA7.*	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities, by region and by gender.	△	C: Frequency of occupational accidents leading to absence at Toshiba Group
LA8.*	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	○	C: Ensuring Health Management
LA9.	Health and safety topics covered in formal agreements with trade unions.	△	C: OH&S Promotion Framework
Training and Education			
LA10.*	Average hours of training per year per employee by gender, and by employee category.	×	-
LA11.	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	○	C: Human Resources Development

LA12.	Percentage of employees receiving regular performance and career development reviews, by gender.	○	C: Fair Evaluation and Treatment
Diversity and Equal Opportunity			
LA13.*	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	△	C: Promotion of Diversity
LA14.*	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation.	○	No discrimination with regard to male and female compensation within the same category
Human Rights			
Management Approach			
	Goals and Performance	○	C: Major Achievements and Targets & Plans (KPI)
	Policy	○	C1: Policy on Respect for Human Rights and Prohibition of Discrimination
			C2: Protecting Human Rights Throughout Our Supply Chain
	Organizational Responsibility	○	C: Framework for Respecting Human Rights
	Training and Awareness	○	C: Education on Respect for Human Rights
	Monitoring, Follow-Up and Remediation	△	C1: Provision of Consulting Services for Employees
			C2: Supply Chain Checks and Audits
	Additional Contextual Information	○	C: Policy on Respect for Human Rights and Prohibition of Discrimination
Investment and Procurement Practices			
HR1.*	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.	×	-
HR2.*	Percentage of significant suppliers, contractors, and other business partners that have undergone human rights screening, and actions taken.	○	C1: CSR Management in the Supply Chain
			C2: CSR Management in the Supply Chain/Items covered by the CSR Survey
HR3.	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	△	C: Risk Management and Compliance Education
Non-Discrimination			
HR4.*	Total number of incidents of discrimination and actions taken.	×	-
Freedom of Association and Collective Bargaining			
HR5.*	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	○	C1: Human Rights Policy
			C2: Employees Human Rights
			C3: CSR Management in the Supply Chain/Items covered by the CSR Survey
Child Labor			
HR6.*	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	○	C1: Respecting Human Rights in the Supply Chain
			C2: CSR Management in the Supply Chain/Items covered by the CSR Survey

Forced and Compulsory Labor			
HR7.*	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor	○	C1: Respecting Human Rights in the Supply Chain
			C2: CSR Management in the Supply Chain/Items covered by the CSR Survey
Security Practices			
HR8.	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	×	-
Indigenous Rights			
HR9.	Total number of incidents of violations involving rights of indigenous people and actions taken.	×	-
Assessment			
HR10.	Percentage and total number of operations that have been subject to human rights reviews and/or impact assessments.	×	-
Remediation			
HR11.	Number of grievances related to human rights filed, addressed and resolved through formal grievance mechanisms.	×	-
Society			
Management Approach			
	Goals and Performance	○	C: Major Achievements and Targets & Plans (KPI)
	Policy	○	C1: Risk Management and Compliance Policy
			C2: Policy on Corporate Citizenship Activities
			C3: Community Involvement and Development
	Organizational Responsibility	○	C1: Risk Management and Compliance Management Structure
			C2: Promoting Corporate Citizenship Activities Worldwide
			C3: Structure for Community-related Corporate Citizenship Activities
	Training and Awareness	○	C1: Risk Management and Compliance Education
			C2: Promoting Corporate Citizenship Activities Worldwide
	Monitoring and Follow-Up	○	C1: Compliance Situation Inspection and Audit
			C2: Examination and Evaluation of Community-related Corporate Citizenship Activities
	Additional Contextual Information	○	C1: Fair Competition and Trading Practicess
			C2: Export Control
			C3: Information Security Management
			C4: Protection of Intellectual Property
			C5: Community Involvement and Development
Local Communities			
SO1.*	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	△	C : Community Relations
			E1 : Green Management/Conservation of Biodiversity/Initiatives at production sites
			E2 : Greening of Process/Management of Chemicals
			E3 : Greening of Process/Environmental Management for Factories/Soil and groundwater purification

SO9.*	Operations with significant potential or actual negative impacts on local communities.	△	C:Community Relations(Structure for Community-related Corporate Citizenship Activities)
SO10.*	Prevention and mitigation measures implemented in operations with significant potential or actual negative impacts on local communities.	○	C:Community Relations(Examination and Evaluation of Community-related Corporate Citizenship Activities)
Corruption			
SO2.*	Percentage and total number of business units analyzed for risks related to corruption.	○	C: Risk Management and Compliance
SO3.*	Percentage of employees trained in organization's anti-corruption policies and procedures.	○	C1: Risk Management and Compliance Education
SO4.*	Actions taken in response to incidents of corruption.	○	C: Response to Compliance Violations
Public Policy			
SO5.*	Public policy positions and participation in public policy development and lobbying.	△	C: Recommendations on Public Policies
SO6.	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	×	-
Anti-Competitive Behavior			
SO7.	Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.	○	C: Response to Compliance Violations
Compliance			
SO8.*	Monetary value of significant fines and total number of non-monetary sanctions for noncompliance with laws and regulations.	○	C: Response to Compliance Violations
Product Responsibility			
Management Approach			
	Goals and Performance	○	C: Major Achievements and Targets & Plans (KPI)
	Policy	○	C1: Quality Control Policy
			C2: Basic Policy on Product Safety
			C3: Policy on Information and Labeling Related to Products
			C4: Toshiba Group Customer Satisfaction Policy
			C5: Policy on Customer Support
	Organizational Responsibility	○	C1: Quality Promotion Structure
			C2: Toshiba Group's Structure to Respond to Product Accidents
			C3: CS Promotion Structure
			C4: Structure for Customer Support
	Training and Awareness	○	C1: Promoting Initiatives Aimed at Enhancing Capabilities to Ensure Product Quality
			C2: Education on Product Safety
			C3: Education on Product Information and Labeling
			C4: Education and Training of Employees on Dealing with Customers
	Monitoring and Follow-Up	○	C1: Quality Control Checks and Audits
			C2: Checks and Audits on CS Promotion
			C3: Checks and Audits concerning Customer Support

	Additional Contextual Information	○	C: Universal Design
Customer Health and Safety			
PR1.*	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	○	C1: Quality Control
			C2: Ensuring Product Safety
			E: Greening of Products/Creation of Products with the Highest Level of Environmental Performance
PR2.	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	△	C: Disclosure of Product Safety and Quality Information
Product and Service Labeling			
PR3.	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	△	C: Policy on Information and Labeling Related to Products
			E: Greening of Products/Creation of Products with the Highest Level of Environmental Performance
PR4.	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	○	C: Information on Product Safety (No incident in the fiscal year)
PR5.	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	○	C: Customer Satisfaction (CS) Survey
Marketing Communications			
PR6.*	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	○	C: Accurate Product Information and Appropriate Advertising
PR7.	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	○	C: Information on Product Safety (No incident in FY2012)
Customer Privacy			
PR8.	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	○	C: Incidents Related to Personal Data (No incident in FY2012)
Compliance			
PR9.*	Monetary value of significant fines for noncompliance with laws and regulations concerning the provision and use of products and services.	○	No fines or penalties paid

Extent of Reporting : Full, : Limited, : Not reported

(as of June, 2013)