


## GRI Content Index

Toshiba Group uses GRI Sustainability Reporting Guidelines 2006 (G3) as a reference for sustainability reporting.

We believe that the B+ level is applicable to this reporting. This has been authenticated by GRI through application level check.

### Report Application Levels

		2002 In Accordance	C	C+	B	B+	A	A+
Mandatory	Self Declared			Report Externally Assured		Report Externally Assured		Report Externally Assured
	Third Party Checked			Report Externally Assured		Report Externally Assured		Report Externally Assured
Optional	GRI Checked							

Application Level Criteria

As a participant of [UN Global Compact \(GC\)](#), Toshiba joined the advisor panel of GC-GRI connection tool, "Making the connection."

The number(s) of related GC principle(s) is/are shown in the column "GC Principle(s)" in this list.

- C:CSR website    □ C:CSR Report 2010
- E:Environmental website    □ E:Environmental Report 2010
- IR:IR website    □ A:Annual Report 2010    ■ O:Other website

Section	Indicator	GC Principle(s)	Extent of Reporting	Pages in relevant Toshiba Reports and Websites
1.Strategy and Analysis				
1.1	Statement from the most senior decision-maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.		○	<ul style="list-style-type: none"> <li>■ C:CEO Commitment</li> <li>□ C:Page 5-6(CEO Commitment)</li> <li>■ E:CEO Commitment</li> <li>□ E:Page 3-4(CEO Commitment)</li> <li>■ IR1:From the CEO</li> <li>■ IR2:An Interview with the President</li> <li>□ A:Page 6-10(A Interview with the President)</li> </ul>
1.2	Description of key impacts, risks, and opportunities.		○	<ul style="list-style-type: none"> <li>■ C1:CEO Commitment</li> <li>□ C1:Page 5-6(CEO Commitment)</li> <li>■ C2:Toshiba Group Business and Responsibility</li> <li>□ C2:Page 7-8(Toshiba Group Business and Responsibility)</li> <li>■ C3:Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010</li> <li>□ C3:Page 45-48(Major</li> </ul>

Achievements in Fiscal 2009 and Targets & Plans for Fiscal 2010)  
 ■E1:CEO Commitment  
 □E1:Page 3-4(CEO Commitment)  
 ■E2:Environmental Vision 2050  
 □E2:Page 5-8(Toward Environmental Vision 2050)  
 ■E3:Targets and Results  
 □E3:Page9-10(Fourth Voluntary Environmental Plan)  
 ■IR1:From the CEO  
 ■IR2:An Interview with the President  
 □A:Page 6-10(An Interview with the President)

Section	Indicator	GC Principle(s)	Extent of Reporting	Pages in relevant Toshiba Reports and Websites
<b>2.Organizational Profile</b>				
2.1	Name of the organization.		○	■C:Toshiba Group Business Overview □C:Page 3(Toshiba Group Business Overview)
2.2	Primary brands, products, and/or services.		○	■C1:Toshiba Group Business Overview □C1:Page 3(Toshiba Group Business Overview) ■C2:Toshiba Group Business and Responsibility □C2:Page 7-8(Toshiba Group Business and Responsibility)
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.		○	■O1:Management Structure ■O2:Business Domains ■IR1:Organization Chart □A1:Page52-53(Organization Chart) ■IR2:Consolidated Subsidiaries and Affiliated Companies Accounted for by the Equity Method □A2:Page57(Consolidated Subsidiaries and Affiliated Companies Accounted for by the Equity Method) ■C:Toshiba Group Business Overview(Business Structure) □C:Page 3(Toshiba Group Business Overview/Business Structure)
2.4	Location of organization's headquarters.		○	■C:Toshiba Group Business Overview □C:Page 3(Toshiba Group Business Overview)
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the		○	■C:Toshiba Group Business Overview □C:Page 3(Toshiba Group Business Overview)

	sustainability issues covered in the report.			
2.6	Nature of ownership and legal form.		○	<ul style="list-style-type: none"> <li>■C1:Toshiba Group Business Overview</li> <li>□C1:Page 3(Toshiba Group Business Overview)</li> <li>■C2:Stakeholders</li> <li>□C2:Page 2(Major Stakeholders and Toshiba Group's Responsibilities)</li> </ul>
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).		○	<ul style="list-style-type: none"> <li>■C1:Toshiba Group Business Overview</li> <li>□C1:Page 3(Toshiba Group Business Overview)</li> <li>■C2:Toshiba Group Business and Responsibility</li> <li>□C2:Page 7-8(Toshiba Group Business and Responsibility)</li> </ul>
2.8	Scale of the reporting organization, including: -Number of employees; -Net sales (for private sector organizations) or net revenues (for public sector organizations); -Total capitalization broken down in terms of debt and equity (for private sector organizations); and -Quantity of products or services provided.		○	<ul style="list-style-type: none"> <li>■C:Toshiba Group Business Overview</li> <li>□C:Page 3(Toshiba Group Business Overview)</li> <li>■IR1:Financial Data</li> <li>■IR2:Financial Highlights</li> <li>□A:Page4-5(Financial Highlights)</li> </ul>
2.9	Significant changes during the reporting period regarding size, structure, or ownership including: -The location of, or changes in operations, including facility openings, closings, and expansions; and -Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private sector organizations).		○	<ul style="list-style-type: none"> <li>□IR:Corporate History</li> <li>■A:P42(Corporate History)</li> </ul>
2.10	Awards received in the reporting period.		○	<ul style="list-style-type: none"> <li>■C:Evaluation of CSR by External Parties</li> <li>□C:Page 50(Evaluation of CSR by External Parties(Fiscal 2009))</li> </ul>

Section	Indicator	GC Principle(s)	Extent of Reporting	Pages in relevant Toshiba Reports and Websites
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### 3.Report Parameters

#### Report Profile

3.1	Reporting period (e.g., fiscal/calendar year) for information provided.		○	<ul style="list-style-type: none"> <li>■C:CSR Reporting Policy</li> <li>□C:Page 4(Editorial Policy),Page19(Reporting Policy)</li> </ul>
3.2	Date of most recent previous report (if any)		○	<ul style="list-style-type: none"> <li>■E:Editing Policy</li> </ul>

3.3	Reporting cycle (annual, biennial, etc.)		<input type="radio"/>	<input type="checkbox"/> E:Page2(Editing Policy)
3.4	Contact point for questions regarding the report or its contents.		<input type="radio"/>	<input checked="" type="checkbox"/> C: <u>Inquiries about CSR and Environmental Activities</u> <input type="checkbox"/> C:Back Cover(Contacts) <input type="checkbox"/> E:Back Cover(Contacts)
<b>Report Scope and Boundary</b>				
3.5	Process for defining report content, including: -Determining materiality; -Prioritizing topics within the report; and -Identifying stakeholders the organization expects to use the report.		<input type="radio"/>	
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.		<input type="radio"/>	<input checked="" type="checkbox"/> C: <u>CSR Reporting Policy</u> <input type="checkbox"/> C:Page 4(Editorial Policy),Page19(Reporting Policy) <input checked="" type="checkbox"/> E: <u>Editing Policy</u> <input type="checkbox"/> E:Page2(Editing Policy)
3.7	State any specific limitations on the scope or boundary of the report.		<input type="radio"/>	
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.		<input type="radio"/>	
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.		<input type="radio"/>	<input checked="" type="checkbox"/> C: <u>Distribution of Economic Value to Stakeholders</u> <input type="checkbox"/> C:Page22(Distribution of Economic Value to Stakeholders) <input checked="" type="checkbox"/> E1: <u>Targets and Results</u> <input type="checkbox"/> E1:Page 9-10 (Fourth Voluntary Environmental Plan) <input checked="" type="checkbox"/> E2: <u>Outline of Environmental Impacts</u> <input type="checkbox"/> E2:Page 11-12 (Outline of Environmental Impacts) <input checked="" type="checkbox"/> E3: <u>Environmental Accounting</u> <input type="checkbox"/> E3:Page 67-68 (Environmental Accounting)
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).		—	No restatement in the fiscal year
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied		<input type="radio"/>	<input checked="" type="checkbox"/> E1: <u>Reduction of CO2 emissions through eco products</u> <input type="checkbox"/> E1:Page8(Reduction of CO2)

	in the report.			emissions through Toshiba Group's products) ■ E2:Changes in Toshiba Group's total <u>greenhouse gas emissions</u> □ E2:Page18(Changes in Toshiba Group's total greenhouse gas emissions)
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#### GRI Content Index

3.12	Table identifying the location of the Standard Disclosures in the report.		○	■ C: <u>GRI Content Index (CSR Report 2010)</u>
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#### Assurance

3.13	Policy and current practice with regard to seeking external assurance for the report. If not included in the assurance report accompanying the sustainability report, explain the scope and basis of any external assurance provided. Also explain the relationship between the reporting organization and the assurance provider(s).		○	■ C: <u>Third-Party Comments on the CSR Report 2010</u> □ C:Page49(A Third Party Review of the CSR Report) ■ E: <u>Third-party Evaluation</u> □ E:Page 69(Third-party Evaluation)
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Section	Indicator	GC Principle(s)	Extent of Reporting	Pages in relevant Toshiba Reports and Websites
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#### 4. Governance, Commitments, and Engagement

##### Governance

4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.		○	■ C: <u>Corporate Governance</u> □ C:Page 23(Corporate Governance) ■ IR1: <u>Corporate Governance</u> ■ IR2: <u>Corporate Governance</u> □ A:Page38-39(Corporate Governance)
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).		○	■ C: <u>Corporate Governance</u> □ C:Page 23(Corporate Governance) ■ IR1: <u>Corporate Governance</u> ■ IR2: <u>Corporate Governance</u> □ A1:Page38-39(Corporate Governance) ■ O: <u>Senior Management</u> □ A2:Page40-41(Directors and Executive Officers)
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.		○	■ C: <u>Corporate Governance</u> □ C:Page 23(Corporate Governance) ■ IR1: <u>Corporate Governance</u> ■ IR2: <u>Corporate Governance</u> □ A:Page38-39(Corporate Governance)
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.		○	■ C1: <u>Dialogue with Shareholders and Investors</u> ■ C2: <u>Dialogue with Employee and Customer</u> □ C1-2:Page24(Dialogue with

				<p>Shareholders)</p> <p>■ C3: <u>Respect for Human Rights and Prohibition of Discrimination/Ensuring Rights of Labor</u></p> <p>□ C3: Page 25 (Respect for Human Rights and Prohibition of Discrimination/Ensuring Rights of Labor)</p> <p>■ C4: <u>Risk Management and Compliance/Whistleblower System</u></p> <p>□ C4: Page 34 (Risk Management and Compliance/Whistleblower system for employees and suppliers)</p>
4.5	<p>Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).</p>		○	<p>■ C: <u>Corporate Governance/Compensation for Directors and Executive Officers</u></p> <p>□ C: Page 23 (Corporate Governance/Compensation for Directors and Executive Officers)</p> <p>■ IR1: <u>Corporate Governance/Compensation for Directors and Executive Officers</u></p> <p>■ IR2: <u>Corporate Governance/Compensation for Directors and Executive Officers</u></p> <p>□ A: Page 39 (Corporate Governance/Compensation for Directors and Executive Officers)</p>
4.6	<p>Processes in place for the highest governance body to ensure conflicts of interest are avoided.</p>		○	<p>■ C1: <u>Corporate Governance</u></p> <p>□ C1: Page 23 (Corporate Governance)</p> <p>■ C2: <u>Toshiba Group Standards of Conduct</u></p>
4.7	<p>Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics.</p>		○	<p>■ C: <u>Corporate Governance</u></p> <p>□ C: Page 23 (Corporate Governance)</p>
4.8	<p>Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.</p>		○	<p>■ C1: <u>Corporate Philosophy</u></p> <p>□ C1: Page 1-2 (Corporate Philosophy, Toward Realizing the Corporate Philosophy)</p> <p>■ C2: <u>Toshiba Group Standards of Conduct</u></p> <p>■ C3: <u>Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010</u></p> <p>□ C3: Page 45-48 (Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010)</p> <p>■ E1: <u>Environmental Vision 2050</u></p> <p>□ E1: Page 5-8 (Toward</p>

				<p>Environmental Vision 2050)</p> <p>■ E2: Targets and Results</p> <p>□ E2: Page 9-10 (Fourth Voluntary Environmental Plan)</p>
4.9	<p>Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.</p>		○	<p>■ C1: Corporate Governance</p> <p>□ C1: Page 23 (Corporate Governance)</p> <p>■ C2: CSR Management/CSR Management Structure</p> <p>□ C2: Page 21 (CSR Management/CSR Management Structure)</p>
4.10	<p>Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.</p>		○	<p>■ C: Corporate Governance</p> <p>□ C: Page 23 (Corporate Governance)</p>

Commitments to External Initiatives

4.11	<p>Explanation of whether and how the precautionary approach or principle is addressed by the organization.</p>		○	<p>■ IR: Business Risk Factors</p> <p>■ C1: Risk Management and Compliance</p> <p>□ C1: Page 33-34 (Risk Management and Compliance)</p> <p>■ C2: Quality Control</p> <p>■ C3: Ensuring Product Safety</p> <p>□ C2-3: Page 37-38 (Quality Assurance and Safety, Dealing with Product Accidents)</p> <p>■ E: Environmentally Conscious Products (Greening of Products)</p> <p>■ E: Page 31-32 (Environmentally Conscious Products (Greening of Products))</p>
4.12	<p>Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.</p>		○	<p>■ C1: UN Global Compact</p> <p>■ C2: Toshiba Group Business Overview/CSR-related international charters Toshiba endorses</p> <p>□ C2: Page 3 (Toshiba Group Business Overview/CSR-related international charters Toshiba endorses)</p> <p>■ C3: CEO Commitment/UN Global Compact</p> <p>□ C3: Page 3 (CEO Commitment/UN Global Compact)</p> <p>■ C4: CSR Reporting Policy/UN Global Compact</p> <p>□ C4: Page 19 (CSR Reporting Policy/UN Global Compact)</p>
4.13	<p>Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization:</p>		○	<p>■ C1: Toshiba Group Business Overview/Membership in CSR-related organization</p> <p>□ C1: Page 3 (Toshiba Group Business)</p>

	-Has positions in governance bodies; -Participates in projects or committees; -Provides substantive funding beyond routine membership dues; or -Views membership as strategic.			Overview/Membership in CSR-related organization ) ■C2:Government & Authorities
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Stakeholder Engagement

4.14	List of stakeholder groups engaged by the organization.		○	■C:Stakeholders □C:Page 2(Major Stakeholders and Toshiba Group's responsibilities )
4.15	Basis for identification and selection of stakeholders with whom to engage.		○	■C:Stakeholders □C:Page 2(Major Stakeholders and Toshiba Group's responsibilities )
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.		○	■C:Stakeholder Dialogue
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.		○	■C1:CSR Reporting Policy/Selecting items to be reported based on dialogue with stakeholders and in accordance with the three principles of the AA1000AP □C1:Page19(CSR Reporting Policy/Selecting items to be reported based on dialogue with stakeholders and in accordance with the three principles of the AA1000AP) ■C2:Stakeholder Dialogue □C2:Page 27, 30, 34, 40 and 44(Toshiba Group Aspirations and Expectations )

Section	Indicator	GC Principle(s)	Extent of Reporting	Pages in relevant Toshiba Reports and Websites
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5. Performance index

Economic

Management Approach.

	Goals and Performance.		○	■IR1:Business Strategies ■IR2:Mid-term Business Plan □A:Page16-17(Mid-term Business Plan)
	Policy		○	■IR1:Management Policy ■IR2:A Interview with the President □A:Page 6-10(A Interview with the President)
	Additional Contextual Information		○	■IR:Investor Relations

Economic Performance



EC1.*	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.		○	<ul style="list-style-type: none"> <li>■ IR1: <u>Financial Indicators</u></li> <li>■ IR2: <u>Consolidated Financial Summary etc.</u></li> <li>□ A: Page 44-51 (Consolidated Financial Summary etc.)</li> <li>■ C: <u>Distribution of Economic Value to Stakeholders</u></li> <li>□ C: Page 22 (Distribution of Economic Value to Stakeholders)</li> </ul>
EC2.*	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Principle 7	○	<ul style="list-style-type: none"> <li>■ IR1: <u>Mid-to Long-term vision</u></li> <li>■ IR2: <u>Mid-term Business Plan</u></li> <li>□ A: Page 16-17 (Mid-term Business Plan)</li> <li>■ C: <u>Striving to establish a position as one of the world's foremost eco-companies</u></li> <li>□ C: Page 9-18 (Striving to establish a position as one of the world's foremost eco-companies)</li> <li>■ E: <u>Environmental Vision 2050</u></li> <li>□ E: Page 5-8 (Toward Environmental Vision 2050)</li> </ul>
EC3.*	Coverage of the organization's defined benefit plan obligations.		△	<ul style="list-style-type: none"> <li>■ C: <u>Respect for Human Rights and Prohibition of Discrimination/Labor-Union Relations</u></li> <li>■ IR: <u>Long-Term Liabilities/Accrued pension and severance costs</u></li> <li>□ A: P47 (Long-Term Liabilities/Accrued pension and severance costs)</li> </ul>
EC4.*	Significant financial assistance received from government.		—	Not applicable
<b>Market Presence</b>				
EC5.	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.	Principle 1	×	
EC6.*	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.		△	<ul style="list-style-type: none"> <li>■ C1: <u>CSR Management in the Supply Chain</u></li> <li>□ C1: Page 35 (Managing CSR in the Supply Chain)</li> <li>■ C2: <u>Distribution of Economic Value to Stakeholders</u></li> <li>□ C2: Page 22 (Distribution of Economic Value to Stakeholders)</li> <li>■ C3: <u>Development of Local Communities/Contribution through Localized Management</u></li> <li>□ C3: P41 (Development of Local Communities/Contribution through Localized Management)</li> </ul>
EC7.*	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.	Principle 6	△	<ul style="list-style-type: none"> <li>■ C: <u>Development of Local Communities</u></li> <li>□ C: Page 41 (Development of Local Communities)</li> </ul>

Indirect Economic Impacts

EC8.*	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.		○	<ul style="list-style-type: none"> <li>■ C1:Corporate Citizenship Activities</li> <li>■ C2:Support for Disaster-stricken Areas</li> <li>□ C1-2:P 41-44(Corporate Citizenship Activities , Support for Disaster-stricken Areas)</li> </ul>
EC9.	Understanding and describing significant indirect economic impacts, including the extent of impacts.		△	<ul style="list-style-type: none"> <li>■ E:Environmental Accounting</li> <li>□ E:Page 67-68 (Environmental Accounting)</li> </ul>

Environmental

Management approach

	Management approach		○	<ul style="list-style-type: none"> <li>■ E:Environmental Management</li> <li>□ E:Page61-62(Environmental Management)</li> </ul>
	Goals and Performance.		○	<ul style="list-style-type: none"> <li>■ E:Targets and Results</li> <li>□ E:Page 9-10 (Fourth Voluntary Environmental Plan)</li> </ul>
	Policy		○	<ul style="list-style-type: none"> <li>■ E:Environmental Policy</li> <li>□ E:Page61-62(Environmental Management/Toshiba Group's Basic Policy for the Environment)</li> </ul>
	Organizational Responsibility		○	<ul style="list-style-type: none"> <li>■ E:Management/Environmental Management Structure</li> <li>□ E:Page 63 (Environmental Management/Environmental Management Structure)</li> </ul>
	Training and Awareness		○	<ul style="list-style-type: none"> <li>■ E:Management/Environmental Education and Certificates</li> <li>□ E:Page 64 (Environmental Management/Education and Certificates)</li> </ul>
	Monitoring and Follow-up		○	<ul style="list-style-type: none"> <li>■ E:Environmental Audits</li> <li>□ E:Page 65(Environmental Audits)</li> </ul>
	Additional Contextual Information		○	<ul style="list-style-type: none"> <li>■ E:Environmental Management</li> <li>□ E:Page61-68(Environmental Management)</li> </ul>

Materials

EN1.*	Materials used by weight or volume.	Principle 8	○	<ul style="list-style-type: none"> <li>■ E:Outline of Environmental Impacts</li> <li>□ E:Page 11-12 (Outline of Environmental Impacts)</li> </ul>
EN2.*	Percentage of materials used that are recycled input materials.	Principles 8, 9	△	<ul style="list-style-type: none"> <li>■ E:Efficient Use of Resources for Products/Resource Recycling Initiatives:Drum-type Washer/Dryer(Greening of Products)</li> <li>□ E:P36(Efficient Use of Resources for Products/Resource Recycling Initiatives:Drum-type Washer/Dryer(Greening of Products))</li> </ul>

Energy

EN3.*	Direct energy consumption by primary energy source.	Principle 8	○	<ul style="list-style-type: none"> <li>■ <u>E:Outline of Environmental Impacts</u></li> <li>□ E:Page 11-12 (Outline of Environmental Impacts)</li> </ul>
EN4.*	Indirect energy consumption by primary source.	Principle 8	○	<ul style="list-style-type: none"> <li>■ <u>E:Outline of Environmental Impacts</u></li> <li>□ E:Page 11-12 (Outline of Environmental Impacts)</li> </ul>
EN5.	Energy saved due to conservation and efficiency improvements.	Principles 8, 9	○	<ul style="list-style-type: none"> <li>■ <u>E1:Targets and Results</u></li> <li>□ E1:Page 9-10 (Fourth Voluntary Environmental Plan)</li> <li>■ <u>E2:Reducing Greenhouse Gas Emissions(Greening of Process)</u></li> <li>□ E2:Page17-18(Reducing Greenhouse Gas Emissions(Greening of Process))</li> <li>■ <u>E3:Mitigation of Climate Change/Reducing energy-derived CO2 emissions(Greening of Process)</u></li> <li>□ <u>Mitigation of Climate Change/Reducing emissions of GHGs other than energy-derived CO2(Greening of Process)</u></li> <li>■ <u>Mitigation of Climate Change/Reducing CO2 emissions associated with product logistics(Greening of Process)</u></li> <li>□ <u>Mitigation of Climate Change/Using Renewable Energy(Greening of Process)</u></li> <li>□ E3:Page19-22(Mitigation of Climate Change)(Greening of Process)</li> <li>■ <u>E4:CO2 emissions reductions through global eco products(Greening of Products)</u></li> <li>□ E4:Page 33-34(CO2 emissions reductions through global eco products(Greening of Products))</li> </ul>
EN6.	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	Principles 8, 9	○	<ul style="list-style-type: none"> <li>■ <u>E1:Environmentally Conscious Products(Greening of Products)</u></li> <li>□ E1:Page 33-34(Mitigation of Climate Change(Greening of Products)), 37-42(Product Eco-efficiency/Excellent ECPs(Greening of Products))</li> <li>■ <u>E2:Energy amd Environmental Technology(Greening by Technology)</u></li> <li>□ E2:Page 43-52(Energy and Environmental Technology(Greening by Technology))</li> </ul>
EN7.	Initiatives to reduce indirect energy consumption and reductions achieved.	Principles 8, 9	○	<ul style="list-style-type: none"> <li>■ <u>E:Mitigation of Climate Change/Toshiba designs leading-edge</u></li> </ul>

				<u>environmentally(Greening of Process)</u> <input type="checkbox"/> E:Page 21-22 (Mitigation of Climate Change/Toshiba designs leading-edge environmentally conscious plants and laboratories(Greening of Process))
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Water

EN8.*	Total water withdrawal by source.	Principle 8	○	<b>■E1:Outline of Environmental Impacts</b> <input type="checkbox"/> E1:Page 11-12 (Outline of Environmental Impacts) <b>■E2:Efficient Use of Resources/Efficient use of water resources(Greening of Process)</b> <input type="checkbox"/> E2:Page 26 (Efficient Use of Resources/Efficient use of water resources(Greening of Process))
EN9.	Water sources significantly affected by withdrawal of water.	Principle 8	×	
EN10.	Percentage and total volume of water recycled and reused.	Principles 8, 9	○	<b>■E:Outline of Environmental Impacts</b> <input type="checkbox"/> E:Page 11-12 (Outline of Environmental Impacts)

Biodiversity

EN11.*	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	Principle 8	○	<b>■E:Biodiversity</b> <input type="checkbox"/> E:Page 13-16 (Biodiversity)
EN12.*	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	Principle 8	○	<b>■E:Biodiversity</b> <input type="checkbox"/> E:Page 13-16 (Biodiversity)
EN13.	Habitats protected or restored.	Principle 8	○	<b>■E:Biodiversity</b> <input type="checkbox"/> E:Page 13-16 (Biodiversity)
EN14.	Strategies, current actions, and future plans for managing impacts on biodiversity.	Principle 8	○	<b>■E:Biodiversity</b> <input type="checkbox"/> E:Page 13-16 (Biodiversity)
EN15.	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	Principle 8	△	<b>■E:Biodiversity(Initiatives at Plants/Protecting the habitats in a lagoon)</b> <input type="checkbox"/> E:P15(Biodiversity(Initiatives at Plants/Protecting the habitats in a lagoon))

Emissions, Effluents, and Waste

EN16.*	Total direct and indirect greenhouse gas emissions by weight.	Principle 8	○	<b>■E1:Outline of Environmental Impacts</b> <input type="checkbox"/> E1:Page 11-12 (Outline of Environmental Impacts) <b>■E2:Reducing Greenhouse</b>
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				<p><u>Gas Emissions(Greening of Process)</u>  <input type="checkbox"/>E2:Page17-18(Reducing Greenhouse Gas Emissions(Greening of Process))  <input checked="" type="checkbox"/>E3:<u>Mitigation of Climate Change/Reducing energy-derived CO2 emissions(Greening of Process)</u>  <u>Mitigation of Climate Change/Reducing emissions of GHGs other than energy-derived CO2(Greening of Process)</u>  <u>Mitigation of Climate Change/Reducing CO2 emissions associated with product logistics(Greening of Process)</u>Website (Reducing emissions of greenhouse gases other thanCO2)</p>
EN17.*	Other relevant indirect greenhouse gas emissions by weight.	Principle 8	○	
EN18.	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Principles 7, 8, 9	○	<p><input checked="" type="checkbox"/>E1:<u>Reducing energy-derived CO2 emissions(Greening of Process)</u>  <input type="checkbox"/>E1:Page 19-20 (Mitigation of Climate Change(Greening of Process))  <input checked="" type="checkbox"/>E2:<u>CO2 emissions reductions through global eco products(Greening of Products)</u>  <input type="checkbox"/>E2:Page 33-34 (CO2 emissions reductions through global eco products(Greening of Products))  <input checked="" type="checkbox"/>E3:<u>Energy amd Environmental Technology(Greening by Technology)</u>  <input type="checkbox"/>E3:Page 43-52 (Energy amd Environmental Technology(Greening by Technology))</p>
EN19.*	Emissions of ozone-depleting substances by weight.	Principle 8	○	<p><input checked="" type="checkbox"/>E:<u>Management of Chemicals/Management of ozone-depleting substances(Greening of Process)</u>  <input type="checkbox"/>E:Page 24(Management of Chemicals/Management of ozone-depleting substances(Greening of Process))</p>
EN20.*	NO, SO, and other significant air emissions by type and weight.	Principle 8	○	<p><input checked="" type="checkbox"/>E1:<u>Outline of Environmental Impacts</u>  <input type="checkbox"/>E1:Page 11-12 (Outline of Environmental Impacts)  <input checked="" type="checkbox"/>E2:<u>Management of Chemicals/Management of substances that have impacts on the atmospheric and aquatic environments(Greening of Process)</u>  <input type="checkbox"/>E2:Page 24(Management of Chemicals/Management of substances that have impacts</p>

				on the atmospheric and aquatic environments(Greening of Process))
EN21.*	Total water discharge by quality and destination.	Principle 8	○	<ul style="list-style-type: none"> <li>■E1:<u>Outline of Environmental Impacts</u></li> <li>□E1:Page 11-12 (Outline of Environmental Impacts)</li> <li>■E2:<u>Management of Chemicals/Management of substances that have impacts on the atmospheric and aquatic environments(Greening of Process)</u></li> <li>□E2:Page 24(Management of Chemicals/Management of substances that have impacts on the atmospheric and aquatic environments(Greening of Process))</li> </ul>
EN22.*	Total weight of waste by type and disposal method.	Principle 8	○	<ul style="list-style-type: none"> <li>■E1:<u>Outline of Environmental Impacts</u></li> <li>□E1:Page 11-12 (Outline of Environmental Impacts)</li> <li>■E2:<u>Efficient Use of Resources/Total Amount of Waste and Final Disposal(Greening of Process)</u></li> <li>□E2:Page25-26(Efficient Use of Resources(Greening of Process))</li> </ul>
EN23.*	Total number and volume of significant spills.	Principle 8	○	<ul style="list-style-type: none"> <li>■E:<u>Response to Environmental Risks/Soil and groundwater purification(Greening of Process)</u></li> <li>□E:Page27(Response to Environmental Risks/Soil and groundwater purification(Greening of Process))</li> </ul>
EN24.	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	Principle 8	×	
EN25.	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.	Principle 8	○	<ul style="list-style-type: none"> <li>■E:<u>Biodiversity/Initiatives at Plants</u></li> <li>□E:Page 15(Biodiversity/Initiatives at Plants)</li> </ul>
Products and Services				
EN26.*	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Principles 7, 8, 9	○	<ul style="list-style-type: none"> <li>■E1:<u>Environmentally Conscious Products(Greening of Products)</u></li> <li>□E1:Page 31-42(Environmentally Conscious Products(Greening of Products))</li> </ul>

EN27.*	Percentage of products sold and their packaging materials that are reclaimed by category.	Principles 8, 9	△	<ul style="list-style-type: none"> <li>■E1:Outline of Environmental Impacts</li> <li>□E1:Page 11-12 (Outline of Environmental Impacts)</li> <li>■E2:Recycling end-of-life products globally(Greening of Process)</li> <li>Recycling of end-of-life products in Japan(Greening of Process)</li> <li>□E2:Page29-30(Recycling of End-of-Life Products(Greening of Process))</li> </ul>
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Compliance

EN28.*	Monetary value of significant fines and total number of non-monetary sanctions for noncompliance with environmental laws and regulations.	Principle 8	○	<ul style="list-style-type: none"> <li>■E:Management/Compliance with Environmental Laws and Regulations</li> <li>□E:Page 63(Environmental Management/Risks and Compliance)</li> <li>(No environmental violation)</li> </ul>
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Transport

EN29.	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	Principle 8	△	<ul style="list-style-type: none"> <li>■E1:Outline of Environmental Impacts</li> <li>□E1:Page 11-12 (Outline of Environmental Impacts)</li> <li>■E2:Mitigation of Climate Change/Reducing CO2 emissions associated with product logistics(Greening of Process)</li> <li>□E2:Page 20(Mitigation of Climate Change/Reducing CO2 emissions associated with product logistics(Greening of Process))</li> </ul>
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Overall

EN30.	Total environmental protection expenditures and investments by type.	Principles 7, 8, 9	○	<ul style="list-style-type: none"> <li>■E:Environmental Accounting</li> <li>□E:Page 67-68 (Environmental Accounting)</li> </ul>
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Social

Labor Practices and Decent Work

Management Approach

	Goals and Performance		○	<ul style="list-style-type: none"> <li>■C:Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010</li> <li>□C:Page 45-46(Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010)</li> </ul>
	Policy		○	<ul style="list-style-type: none"> <li>■C1:Respect for Human Rights and Prohibition of Discrimination/Policy on Respect for Human Rights and Prohibition of Discrimination</li> <li>□C1: Page 25(Respect for Human Rights and Prohibition of Discrimination)</li> <li>■C2:Human Resources and</li> </ul>

			<p><u>Fair Evaluation and Treatment/Basic Policy on Human Resources</u></p> <p>■ C3: <u>Respect for Diversity/Policy on Respect for Diversity</u></p> <p>■ C4: <u>Development of Employee Capabilities/Human Resources Development Policy</u></p> <p>■ C5: <u>Occupational Health and Safety/Occupational Health and Safety (OH&amp;S) Policy</u></p> <p>□ C2-5: Page 26-28(Labor Practices)</p>
Organizational Responsibility		○	<p>■ C1: <u>Respect for Human Rights and Prohibition of Discrimination/Framework for Respecting Human Rights</u></p> <p>□ C1: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p> <p>■ C2: <u>Human Resources and Fair Evaluation and Treatment/System for Promoting Fair Personnel Evaluation and Treatment</u></p> <p>■ C3: <u>Respect for Diversity/Promotion Structure for Nurturing Diversity</u></p> <p>■ C4: <u>Development of Employee Capabilities/Framework for Development of Employee Capabilities</u></p> <p>■ C5: <u>Occupational Health and Safety/OH&amp;S Promotion Framework</u></p> <p>□ C2-5: Page 26-28(Labor Practices)</p>
Training and Awareness		○	<p>■ C1: <u>Respect for Human Rights and Prohibition of Discrimination/Education on Respect for Human Rights</u></p> <p>□ C1: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p> <p>■ C2: <u>Human Resources and Fair Evaluation and Treatment/Training for Fair Personnel Evaluation and Treatment</u></p> <p>■ C3: <u>Respect for Diversity/Education and Training on Respect for Diversity</u></p> <p>■ C4: <u>Development of Employee Capabilities/Education and Training of Employees</u></p> <p>■ C5: <u>Occupational Health and Safety/Raising Awareness and Education for Ensuring Employee Health and Safety</u></p> <p>□ C2-5: Page 26-28(Labor Practices)</p>
Monitoring and Follow-Up		○	<p>■ C1: <u>Respect for Human Rights and Prohibition of Discrimination/Provision of Consulting Services for</u></p>



				<p><u>Employees</u></p> <p>□C1: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p> <p>■C2:<u>Human Resources and Fair Evaluation and Treatment/Checks and Audits for Fair Personnel Evaluation and Treatment</u></p> <p>■C3:<u>Development of Employee Capabilities/Checks and Audits for Development of Employee Capabilities</u></p> <p>■C4:<u>Occupational Health and Safety/OH&amp;S Checks and Audits</u></p> <p>□C2-4:Page 26-28(Labor Practices)</p> <p>■C5:<u>CSR Management in the Supply Chain/Supply Chain Checks and Audits</u></p> <p>□C5:Page35(Managing CSR in the Supply Chain/CSR audits of suppliers)</p>
	Additional Contextual Information		○	<p>■C1:<u>Respect for Human Rights and Prohibition of Discrimination</u></p> <p>□C1: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p> <p>■C2:<u>Human Resources and Fair Evaluation and Treatment</u></p> <p>■C3:<u>Respect for Diversity</u></p> <p>■C4:<u>Development of Employee Capabilities</u></p> <p>■C5:<u>Occupational Health and Safety</u></p> <p>□C2-5: Page 26-28(Labor Practices)</p>
Employment				
LA1.*	Total workforce by employment type, employment contract, and region.		○	<p>■C1:<u>Human Resources and Fair Evaluation and Treatment/Breakdown of Toshiba Group Employees</u></p> <p>■C2:<u>Toshiba Group Business Overview/Business Structure/No. of Employees by Region</u></p> <p>□C2:Page3(Toshiba Group Business Overview/Business Structure/No. of Employees by Region )</p> <p>■C3:<u>Respect for Diversity/Numbers of Regular Employees and Managers</u></p> <p>□C3:Page26(Respect for Diversity/Breakdown of Regular Employees)</p>
LA2.*	Total number and rate of employee turnover by age group, gender, and region.	Principle 6	×	
LA3.	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major		×	

	operations.			
<b>Labor/Management Relations</b>				
LA4.*	Percentage of employees covered by collective bargaining agreements.	Principles 1, 3	△	■C: <u>Rights: Respect for Human Rights and Prohibition of Discrimination/Labor-Union Relations</u>
LA5.*	Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements.	Principle 3	×	
<b>Occupational Health and Safety</b>				
LA6.	Percentage of total workforce represented in formal joint management worker health and safety committees that help monitor and advise on occupational health and safety programs.	Principle 1	○	■C: <u>Occupational Health and Safety/OH&amp;S Promotion Framework</u>
LA7.*	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region.	Principle 1	△	■C: <u>Occupational Health and Safety/Frequency of occupational accidents leading to absence at Toshiba Group</u> □C:Page 28(Occupational Health and Safety/Rate of Workplace Accidents)
LA8.*	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	Principle 1	○	■C: <u>Occupational Health and Safety/Ensuring Health Management</u> □C:Page 28(Occupational Health and Safety/Improving the physical and mental health of employees)
LA9.	Health and safety topics covered in formal agreements with trade unions.	Principle 1	△	■C: <u>Occupational Health and Safety/OH&amp;S Promotion Framework</u>
<b>Training and Education</b>				
LA10.*	Average hours of training per year per employee by employee category.		×	
LA11.	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.		○	■C: <u>Development of Employee Capabilities</u> □C:Page 27(Development of Human Resources)
LA12.	Percentage of employees receiving regular performance and career development reviews.		△	■C: <u>Human Resources and Fair Evaluation and Treatment</u>
<b>Diversity and Equal Opportunity</b>				
LA13.*	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other	Principles 1, 6	△	■C: <u>Respect for Diversity</u> □C:Page 26(Respect for Diversity)

	indicators of diversity.			
LA14.*	Ratio of basic salary of men to women by employee category.	Principles 1, 6	×	

#### Human Rights

#### Management Approach

	Goals and Performance		○	<p>■C:Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010</p> <p>□C:Page 45-46(Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010)</p>
	Policy		○	<p>■C:Respect for Human Rights and Prohibition of Discrimination/Policy on Respect for Human Rights and Prohibition of Discrimination</p> <p>□C: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p>
	Organizational Responsibility		○	<p>■C:Respect for Human Rights and Prohibition of Discrimination/Framework for Respecting Human Rights</p> <p>□C: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p>
	Training and Awareness		○	<p>■C:Respect for Human Rights and Prohibition of Discrimination/Education on Respect for Human Rights</p> <p>□C: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p>
	Monitoring and Follow-Up		○	<p>■C1:Respect for Human Rights and Prohibition of Discrimination/Provision of Consulting Services for Employees</p> <p>□C1:Page 25(Respect for Human Rights and Prohibition of Discrimination)</p> <p>■C2:CSR Management in the Supply Chain/Supply Chain Checks and Audits</p> <p>□C2:Page35(Managing CSR in the Supply Chain/CSR audits of suppliers)</p>
	Additional Contextual Information			<p>■C:Respect for Human Rights and Prohibition of Discrimination</p> <p>□C: Page 25(Respect for Human Rights and Prohibition of Discrimination)</p>

#### Investment and Procurement Practices

HR1.*	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights	Principles 1, 2, 3, 4, 5, 6	×	
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	screening.			
HR2.*	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	Principles 1, 2, 3, 4, 5, 6	○	<ul style="list-style-type: none"> <li>■ C: <u>CSR Management in the Supply Chain</u></li> <li>□ C: Page 35 (Managing CSR in the Supply Chain)</li> </ul>
HR3.	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Principles 1, 2, 3, 4, 5, 6	△	<ul style="list-style-type: none"> <li>■ C1: <u>Risk Management and Compliance/Risk Management and Compliance Education</u></li> <li>□ C1: P33-34 (Risk Management and Compliance/Risk Management and Compliance Education)</li> </ul>
<b>Non-Discrimination</b>				
HR4.*	Total number of incidents of discrimination and actions taken.	Principles 1, 2, 6	×	<ul style="list-style-type: none"> <li>■ C: <u>Toshiba Group Standards of Conduct/Disciplinary Action</u></li> </ul>
<b>Freedom of Association and Collective Bargaining</b>				
HR5.*	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.	Principles 1, 2, 3	○	<ul style="list-style-type: none"> <li>■ C1: <u>Toshiba Group Standards of Conduct/15.Human Resources</u></li> <li>■ C2: <u>CSR Management in the Supply Chain/Items covered by the CSR Survey</u></li> <li>□ C2: Page 35 (Managing CSR in the Supply Chain)</li> <li>■ O: <u>Toshiba Group Procurement Policy/Supplier Expectations/Considerations to Human Rights , Labor, Health and Safety</u></li> </ul>
<b>Child Labor</b>				
HR6.*	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor.	Principles 1, 2, 5	○	<ul style="list-style-type: none"> <li>■ C1: <u>Toshiba Group Standards of Conduct/15.Human Resources</u></li> <li>■ C2: <u>CSR Management in the Supply Chain/Items covered by the CSR Survey</u></li> <li>□ C2: Page 35 (Managing CSR in the Supply Chain)</li> <li>■ O: <u>Toshiba Group Procurement Policy/Supplier Expectations/Considerations to Human Rights , Labor, Health and Safety</u></li> </ul>
<b>Forced and Compulsory Labor</b>				
HR7.*	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor.	Principles 1, 2, 4	○	<ul style="list-style-type: none"> <li>■ C1: <u>Toshiba Group Standards of Conduct/15.Human Resources</u></li> <li>■ C2: <u>CSR Management in the Supply Chain/Items covered by the CSR Survey</u></li> <li>□ C2: Page 35 (Managing CSR in the Supply Chain)</li> <li>■ O: <u>Toshiba Group Procurement Policy/Supplier Expectations/Considerations to Human Rights , Labor, Health and Safety</u></li> </ul>

Security Practices

HR8.	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	Principles 1, 2	×	
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Indigenous Rights

HR9.	Total number of incidents of violations involving rights of indigenous people and actions taken.	Principles 1, 2	×	
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Society

Management Approach

	Goals and Performance		○	<ul style="list-style-type: none"> <li>■ C:Major Achievements in <u>Fiscal 2009 and Targets &amp; Plans for Fiscal 2010</u></li> <li>□ C:Page 45-46(Major Achievements in Fiscal 2009 and Targets &amp; Plans for Fiscal 2010)</li> </ul>
	Policy		○	<ul style="list-style-type: none"> <li>■ C1:Risk Management and <u>Compliance/Toshiba Group Compliance Policy</u></li> <li>□ C1:P33-34(Risk Management and Compliance)</li> <li>■ C2:Corporate Citizenship <u>Activities/Policy on Corporate Citizenship Activities</u></li> <li>□ C2:Page41-43(Corporate Citizenship Activities)</li> <li>■ C3:Community <u>Relations/Corporate Citizenship Policies Related to Local Communities</u></li> </ul>
	Organizational Responsibility		○	<ul style="list-style-type: none"> <li>■ C1:Risk Management and <u>Compliance/Risk Management and Compliance Management Structure</u></li> <li>□ C1:P33-34(Risk Management and Compliance/Risk Management and Compliance Management Structure)</li> <li>■ C2:Corporate Citizenship <u>Activities/Corporate Citizenship Implementation Framework</u></li> <li>□ C2:Page41-43(Corporate Citizenship Activities)</li> <li>■ C3:Community <u>Relations/Structure for Community-related Corporate Citizenship Activities</u></li> </ul>
	Training and Awareness		○	<ul style="list-style-type: none"> <li>■ C1:Risk Management and <u>Compliance/Risk Management and Compliance Education</u></li> <li>□ C1:P33-34(Risk Management and Compliance/Risk Management and Compliance Education)</li> <li>■ C2:Corporate Citizenship <u>Activities/Corporate Citizenship</u></li> </ul>

				<u>Activities</u> <input type="checkbox"/> C2:Page41-43(Corporate Citizenship Activities)
	Monitoring and Follow-Up		○	<input checked="" type="checkbox"/> C1: <u>Risk Management and Compliance/Compliance Situation Inspection and Audit</u> <input type="checkbox"/> C1:P33-34(Risk Management and Compliance/ Inspections and Audits) <input checked="" type="checkbox"/> C3: <u>Community Relations/Examination and Evaluation of Community-related Corporate Citizenship Activities</u>
	Additional Contextual Information		○	<input checked="" type="checkbox"/> C1: <u>Fair Competition and Trading Practices</u> <input type="checkbox"/> C1:Page35(Fair Competition and Trading Practices) <input checked="" type="checkbox"/> C2: <u>Export Control</u> <input checked="" type="checkbox"/> C3: <u>Information Security Management</u> <input type="checkbox"/> C3:Page36(Information Security Management) <input checked="" type="checkbox"/> C4: <u>Protection of Intellectual Property</u> <input type="checkbox"/> C4:Page36(Protection of Intellectual Property) <input checked="" type="checkbox"/> C5: <u>Community Involvement and Development</u> <input type="checkbox"/> C5:Page41-44(Community Involvement and Development)

Community

SO1.*	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.		△	<input checked="" type="checkbox"/> C: <u>Community Relations</u> <input checked="" type="checkbox"/> E1: <u>Management of Chemicals/Management of substances that have impacts on the atmospheric and aquatic environments(Greening of Process)</u> <input type="checkbox"/> E1:Page24(Management of Chemicals/Management of substances that have impacts on the atmospheric and aquatic environments(Greening of Process)) <input checked="" type="checkbox"/> E2: <u>Response to Environmental Risks/Soil and groundwater purification(Greening of Process)</u> <input type="checkbox"/> E2:Page27(Response to Environmental Risks/Soil and groundwater purification(Greening of Process))
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Corruption

SO2.*	Percentage and total number of business units analyzed for risks related to corruption.	Principle 10	○	<input checked="" type="checkbox"/> C: <u>Risk Management and Compliance/Toshiba Group Compliance Policy</u> <input type="checkbox"/> C:P33-34(Risk Management and Compliance)
SO3.*	Percentage of employees trained in organization's	Principle 10	○	<input checked="" type="checkbox"/> C1: <u>Risk Management and Compliance/Risk Management</u>

	anti-corruption policies and procedures.			and Compliance Education □C1:P33-34(Risk Management and Compliance/Risk Management and Compliance Education)
SO4.*	Actions taken in response to incidents of corruption.	Principle 10	○	■C1:Risk Management and Compliance/Response to Compliance Violations □C1:P33-34(Risk Management and Compliance/Appropriate measures in response to violations)

Public Policy

SO5.*	Public policy positions and participation in public policy development and lobbying.	Principles 1, 2, 3, 4, 5, 6, 7, 8, 9, 10	△	■C:Government and Authorities/Recommendations on Public Policies
SO6.	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	Principle 10	×	

Anti-Competitive Behavior

SO7.	Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.		○	■C:Risk Management and Compliance □C:P33-34(Risk Management and Compliance) (No anti-trust case in the fiscal year)
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Compliance

SO8.*	Monetary value of significant fines and total number of non-monetary sanctions for noncompliance with laws and regulations.		○	■C:Risk Management and Compliance □C:P33-34(Risk Management and Compliance)
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Product Responsibility

Management Approach

	Goals and Performance		○	■C:Major Achievements in Fiscal 2009 and Targets & Plans for Fiscal 2010 □C:Page 45-46(Major Achievements in Fiscal 2009 and Targets & Plans for Fiscal 2010)
	Policy.		○	■C1:Quality Control/Quality Control Policy □C1:Page37(Quality Assurance and Safety/Toshiba Group Quality Control Policy) ■C2:Ensuring Product Safety/Basic Policy on Product Safety □C2:Page37(Quality Assurance and Safety/Toshiba Group Basic Policy on Product Safety) ■C3:Information on Product Safety/Policy on Information and Labeling Related to Products ■C4:Enhancement of Customer

			<p><u>Satisfaction/Toshiba Group Customer Satisfaction Policy</u>  <input type="checkbox"/>C4:Page39(Enhancing Customer Satisfaction/Toshiba Group CS Promotion Policy)  <input checked="" type="checkbox"/>C5:<u>Response to Customer and Voice of Customer (VOC)/Policy on Customer Support</u></p>
Organizational Responsibility		○	<p><input checked="" type="checkbox"/>C1:<u>Quality Control/Quality Promotion Structure</u>  <input type="checkbox"/>C1:Page37(Quality Assurance and Safety/Quality Promotion Structure)  <input checked="" type="checkbox"/>C2:<u>Ensuring Product Safety/Structure to Respond to Product Accidents</u>  <input type="checkbox"/>C2:Page38(Dealing with Product Accidents/Toshiba Group's Structure to Respond to Product Accidents)  <input checked="" type="checkbox"/>C3:<u>Enhancement of Customer Satisfaction/CS Promotion Structure</u>  <input checked="" type="checkbox"/>C4:<u>Response to Customer and Voice of Customer (VOC)/Structure for Customer Support</u></p>
Training and Awareness.		○	<p><input checked="" type="checkbox"/>C1:<u>Quality Control/Education on Quality Control</u>  <input type="checkbox"/>C1:Page38(Quality Assurance and Safety/Training personnel in charge of quality assurance)  <input checked="" type="checkbox"/>C2:<u>Ensuring Product Safety/Education on Product Safety</u>  <input checked="" type="checkbox"/>C3:<u>Information on Product Safety/Education on Product Information and Labeling</u>  <input checked="" type="checkbox"/>C4:<u>Response to Customer and Voice of Customer (VOC)/Education and Training of Employees on Dealing with Customers</u>  <input type="checkbox"/>C4:Page39(Enhancing Customer Satisfaction/Improving customer-orientation to provide after-sales service for all our customers)</p>
Monitoring and Follow-Up		○	<p><input checked="" type="checkbox"/>C1:<u>Quality Control/Quality Control Checks and Audits</u>  <input type="checkbox"/>C1:Page37(Quality Assurance and Safety/Initiatives aimed at raising the awareness and level of product safety)  <input checked="" type="checkbox"/>C2:<u>Enhancement of Customer Satisfaction/Checks and Audits on CS Promotion</u>  <input type="checkbox"/>C2:Page39(Enhancing Customer Satisfaction/Improving the level of self-audits regarding CS enhancement)  <input checked="" type="checkbox"/>C3:<u>Response to Customer and Voice of Customer</u></p>



				<u>(VOC)/Checks and Audits concerning Customer Support</u>
	Additional Contextual Information		○	<ul style="list-style-type: none"> <li>■ C1: <u>Universal Design</u></li> <li>□ C1: Page 40 (Promotion of Universal Design)</li> </ul>
<b>Customer Health and Safety</b>				
PR1.*	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Principle 1	○	<ul style="list-style-type: none"> <li>■ C1: <u>Quality Control</u></li> <li>■ C2: <u>Ensuring Product Safety</u></li> <li>□ C2: Page 37-38 (Quality Assurance and Safety )</li> <li>■ E: <u>Environmentally Conscious Products/ Greening of Products (Greening of Products)</u></li> <li>□ E: P32 (Environmentally Conscious Products/ Greening of Products (Greening of Products))</li> </ul>
PR2.	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	Principle 1	○	<ul style="list-style-type: none"> <li>■ C: <u>Information on Product Safety/Disclosure of Product Safety and Quality Information</u></li> <li>□ C: Page 38 (Dealing with Product Accidents)</li> </ul>
<b>Product and Service Labeling</b>				
PR3.*	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	Principle 8	○	<ul style="list-style-type: none"> <li>■ E: <u>Environmentally Conscious Products (Greening of Products)</u></li> <li>□ E: Page 31-42 (Environmentally Conscious Products (Greening of Products))</li> </ul>
PR4.	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	Principle 8	○	<ul style="list-style-type: none"> <li>■ C: <u>Information on Product Safety</u></li> <li>No incident in the fiscal year</li> </ul>
PR5.	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.		○	<ul style="list-style-type: none"> <li>■ C: <u>Enhancement of Customer Satisfaction/ Customer Satisfaction (CS) Survey</u></li> <li>□ C: Page 39 (Enhancing Customer Satisfaction)</li> </ul>
<b>Marketing Communications</b>				
PR6.*	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.		○	<ul style="list-style-type: none"> <li>■ C: <u>Information on Product Safety/Accurate Product Information and Appropriate Advertising</u></li> </ul>
PR7.	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.		○	<ul style="list-style-type: none"> <li>■ C: <u>Information on Product Safety</u></li> <li>□ C: Page 38 (Dealing with Product Accidents)</li> <li>No incident in the fiscal year</li> </ul>
<b>Customer Privacy</b>				

PR8.	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Principle 1	○	<input checked="" type="checkbox"/> C:Information Security Management/Incidents Related to Personal Data <input type="checkbox"/> C:Page36(Information Security Management) (No incident in the fiscal year)
Compliance				
PR9.*	Monetary value of significant fines for noncompliance with laws and regulations concerning the provision and use of products and services.		—	No such fines in the fiscal year

\* Core Index

Extent of Reporting: ○ Full, △ Limited, × Not reported, — Not applicable or no such occurrence in the fiscal year