

GRI Content Index (CSR Report 2006)

This report uses GRI Sustainability Reporting Guidelines 2002 as a reference. Toshiba requested Ernst & Young ShinNihon Integrity Assurance Inc. (SIAI) to conduct an independent third-party assessment of this GRI Index below.

| Section | Indicator | Pages in Toshiba CSR Report 2006 |
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| 1.Vision and Strategy | | |
| 1.1 | Statement of the organisation's vision and strategy regarding its contribution to sustainable development. | p4-5, p6-7 |
| 1.2 | Statement from the CEO (or equivalent senior manager) describing key elements of the report. | p4-5 |

| Section | Indicator | Pages in Toshiba CSR Report 2006 |
|------------------------|--|----------------------------------|
| 2.Profile | | |
| Organisational Profile | | |
| 2.1 | Name of reporting organisation. | p2 |
| 2.2 | Major products and/or services including brands if appropriate. | p3 |
| 2.3 | Operational structure of the organisation. | p15 |
| 2.4 | Description of major divisions, operating companies, subsidiaries, and joint ventures. | p2 |
| 2.5 | Countries in which the organisation's operations are located. | p2 |
| 2.6 | Nature of ownership; legal form. | p2 |
| 2.8 | Scale of the reporting organisation. | p2 |
| 2.9 | List of stakeholders, key attributes of each, and relationship to the reporting organisation. | p7 |
| Report Scope | | |
| 2.10 | Contact person(s) for the report, including e-mail and web addresses. | Back cover |
| 2.11 | Reporting period (e.g., fiscal/calendar year) for information provided. | Inside front cover |
| 2.12 | Date of most recent report (if any). | Inside front cover |
| 2.13 | Boundaries of report (countries / regions, products /services, divisions/ facilities/joint ventures / subsidiaries) and any specific limitations on the scope. | Inside front cover |
| 2.14 | Significant changes in size, structure, ownership, or products/services that have occurred since the previous | Not applicable |

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| | report. | |
| 2.15 | Basis for reporting on joint ventures, partially owned subsidiaries, leased facilities, outsourced operations, and other situations that can significantly affect comparability from period to period and/or between reporting organisations. | Not applicable |
| 2.16 | Explanation of the nature and effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers / acquisitions, changes of base years / periods, nature of business, measurement methods). | Not applicable |
| Report Profile | | |
| 2.17 | Decisions not to apply GRI principles or protocols in the preparation of the report. | website |
| 2.18 | Criteria / definitions used in any accounting for economic, environmental, and social costs and benefits. | Inside front cover, p3, p45 |
| 2.19 | Significant changes from previous years in the measurement methods applied to key economic, environmental, and social information. | Not applicable |
| 2.20 | Policies and internal practices to enhance and provide assurance about the accuracy, completeness, and reliability that can be placed on the sustainability report. | Inside front cover |
| 2.21 | Policy and current practice with regard to providing independent assurance for the full report. | Inside front cover |
| 2.22 | Means by which report users can obtain additional information and reports about economic, environmental, and social aspects of the organisation's activities, including facility-specific information (if available). | Inside front cover, p2-3, p6, p13, p15, p20, p25-33, p37-41, p47-49, p51-53, p56-57 |

| Section | Indicator | Pages in Toshiba CSR Report 2006 |
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| 3.Governance Structure and Management Systems | | |
| Structure and Governance | | |
| 3.1 | Governance structure of the organisation, including major committees under the board of directors that are responsible for setting strategy and for oversight of the organisation. | p15-17 |
| 3.2 | Percentage of the board of directors that are independent, non-executive directors. | p15 |
| 3.4 | Board-level processes for overseeing the organisation's identification and management of economic, environmental, and social risks and opportunities. | p15-17, p39 |
| 3.5 | Links between executive compensation and achievement of the organisation's financial and non-financial goals (e.g., Environmental performance, labour practices). | p15 |
| 3.6 | Organisational structure and key individuals responsible for oversight, implementation, and audit of economic, environmental, social, and related policies. | p15-17, p39 |
| 3.7 | Mission and value statements, internally developed codes of conduct or principles, and policies relevant to | p6-7, p20, p21, p25, p26, p27, |

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| | economic, environmental and social performance and the status of implementation. | p28, p29, p30, p31, p33, p37 |
| 3.8 | Mechanisms for shareholders to provide recommendations or direction to the board of directors. | p15 |
| Stakeholder Engagement | | |
| 3.9 | Basis for identification and selection of major stakeholders. | p7 |
| 3.10 | Approaches to stakeholder consultation reported in terms of frequency of consultations by type and by stakeholder group. | p12-13, p21, p26, p28 |
| 3.11 | Type of information generated by stakeholder consultations. | p21, p26 |
| 3.12 | Use of information resulting from stakeholder engagements. | p13, p21, p27, p56, Results of Questionnaire |
| Overarching Policies and Management Systems | | |
| 3.13 | Explanation of whether and how the precautionary approach or principle is addressed by the organisation. | p20-23 |
| 3.14 | Externally developed, voluntary economic, environmental, and social charters, sets of principles, or other initiatives to which the organisation subscribes or which it endorses. | Inside front cover, p2, p6 |
| 3.15 | Principal memberships in industry and business associations, and/or national/international advocacy organisations. | Inside front cover, p2 |
| 3.16 | Policies and/or systems for managing upstream and downstream impacts, including: supply chain management as it pertains to outsourcing and supplier environmental and social performance; and product and service stewardship initiatives. | p29, p40 |
| 3.17 | Reporting organisation's approach to managing indirect economic, environmental and social impacts resulting from its activities. | p25, p37, p49 |
| 3.19 | Programmes and procedures pertaining to economic, environmental and social performance. Include discussion of: priority and target setting; major programmes to improve performance; internal communication and training; performance monitoring; internal and external auditing; and senior management review. | p18-19, p42-43 |
| 3.20 | Status of certification pertaining to economic, environmental and social management systems. | p10, p12, p25, p26, p30, p40 |

| Section | Indicator | Pages in Toshiba CSR Report 2006 |
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| 4. GRI Content Index | | |
| 4.1 | A table identifying location of each element of the GRI Report Content, by section and indicator. | website |

| Section | Indicator | Pages in Toshiba CSR Report 2006 |
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| 5. Performance Indicators | | |
| Integrated Indicators | | |
| Systematic indicators | Systematic indicators relate the activity of an organization to the larger economic, environmental, and social systems of which it is a part. | p32, p54-55 |
| Cross-cutting indicators | Cross-Cutting indicators directly relate two or more dimensions of economic, environmental, and social performance as a ratio. | p43 |
| Economic Performance Indicators | | |
| Direct Impacts | | |
| Core Indicators | | |
| Customers | | |
| EC1 | Net sales. | p2 |
| EC2 | Geographic breakdown of markets. | p2 |
| Suppliers | | |
| EC3 | Cost of all goods, materials and services purchased. | p3 |
| Employees | | |
| EC5 | Total payroll and benefits (including wages, pension, other benefits, and redundancy payments) broken down by country or region. | p3 |
| Providers of Capital | | |
| EC6 | Distributions to providers of capital broken down by interest on debt and borrowings, and dividends on all classes of shares, with any arrears of preferred dividends to be disclosed. | p3 |
| EC7 | Increase/decrease in retained earnings at end of period. | p3 |
| Public Sector | | |
| EC10 | Donations to community, civil society, and other groups broken down in terms of cash and in-kind donations per type of group. | p33 |
| Environmental Performance Indicators | | |
| Core Indicators | | |
| Materials | | |
| EN1 | Total materials use other than water, by type. | p44-45 |
| EN2 | Percentage of materials used that are wastes (processed or unprocessed) from sources external to the reporting organisation. | p44-45 |
| Energy | | |
| EN3 | Direct energy use segmented by primary source. | p44-45 |
| EN4 | Indirect energy use. | p44-45 |

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| Water | | |
| EN5 | Total water use. | p44-45 |
| Emissions, Effluents and Waste | | |
| EN8 | Greenhouse gas emissions (CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs SF ₆). | p44-45, p50 |
| EN9 | Use and emissions of ozone-depleting substances. | p44-45, p52-53 |
| EN10 | NOx, SOx and other significant air emission by type. | p44-45, p52-53 |
| EN11 | Total amount of waste by type and destination. | p54 |
| EN12 | Significant discharges to water by type. | p53 |
| EN13 | Significant spills of chemicals, oil and fuels in terms of total number and total volume. | Not applicable |
| Products and Services | | |
| EN14 | Significant environmental impacts of principal products and services. | p46-49 |
| EN15 | Percentage of the weight of products sold that is reclaimable at the end of the products' useful life and percentage that is actually reclaimed. | p44-45 |
| Compliance | | |
| EN16 | Incidents of and fines for non-compliance with all applicable international declarations/conventions/treaties, and national, sub-national, regional and local regulations associated with environmental issues. | p40 |
| Additional Indicators | | |
| Energy | | |
| EN17 | Initiatives to use renewable energy sources and to increase energy efficiency. | p51 |
| EN18 | Energy consumption footprint (i.e., annualised lifetime energy requirements) of major products. | p47 |
| EN19 | Other indirect (upstream/downstream) energy use and implications, such as organisational travel, product lifecycle management, and use of energy-intensive materials. | p48-49 |
| Water | | |
| EN22 | Total recycling and reuse of water. | p44-45, p55 |
| Suppliers | | |
| EN33 | Performance of suppliers relative to environmental components of programmes and procedures described in response to Governance Structure and Management Systems (Section 3.16). | p48 |
| Transport | | |
| EN34 | Significant environmental impacts of transportation used for logistical purposes. | p44-45 |

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| Overall | | |
| EN35 | Total environmental expenditures by type. | p39 |
| Social Performance Indicators | | |
| Labour Practices and Decent Work | | |
| Core Indicators | | |
| Employment | | |
| LA1 | Breakdown of workforce, where possible, by region/country, status (employee/non-employee), employment type (full time/part time), and by employment contract (indefinite or permanent/fixed term or temporary). Also identify workforce retained in conjunction with other employers (temporary agency workers in co-employment relationships), segmented by region/country. | p2 |
| Health and Safety | | |
| LA5 | Practices on recording and notification of occupational accidents and diseases, and how they relate to the ILO Code of Practice on Recording and Notification of Occupational Accidents and Diseases. | p32 |
| LA6 | Description of formal joint health and safety committees comprising management and worker representatives and proportion of workforce covered by any such committees. | p32 |
| LA7 | Standard injury, lost day, and absentee rates and number of work-related fatalities (including subcontracted workers) | p32 |
| LA8 | Descriptions of policies or programmes (for the workplace and beyond) on HIV/AIDS. | p12, p32 |
| Diversity and Opportunity | | |
| LA10 | Description of equal opportunity policies or programmes, as well as monitoring systems to ensure compliance and results of monitoring. | p30-31 |
| LA11 | Composition of senior management and corporate governance bodies (including the board of directors), including male/female ratio and other indicators of diversity as culturally appropriate. | p30 |
| Additional Indicators | | |
| Employment | | |
| LA12 | Employee benefits beyond those legally mandated. | p30, p31 |
| Labor/Management Relations | | |
| LA13 | Labor/Management Relations Provisions for formal worker representation in decision-making or management, including corporate governance. | p32 |
| Health and Safety | | |
| LA14 | Evidence of substantial compliance with the ILO Guidelines for Occupational Health Management | p30 |

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| | Systems. | |
| LA15 | Description of formal agreements with trade unions or other bona fide employee representatives covering health and safety at work and proportion of the workforce covered by any such agreements. | p32 |
| Training and Education | | |
| LA16 | Description of programmes to support the continued employability of employees and to manage career endings. | p31 |
| LA17 | Specific policies and programmes for skills management or for lifelong learning. | p25 |
| Human Rights | | |
| Core Indicators | | |
| Strategy and Management | | |
| HR1 | Description of policies, guidelines, corporate structure, and procedures to deal with all aspects of human rights relevant to operations, including monitoring mechanisms and results. | p6, p16, p30 |
| HR2 | Evidence of consideration of human rights impacts as part of investment and procurement decisions, including selection of suppliers/contractors. | p29 |
| HR3 | Description of policies and procedures to evaluate and address human rights performance within the supply chain and contractors, including monitoring systems and results of monitoring. | p29 |
| Non-discrimination | | |
| HR4 | Description of global policy and procedures/programmes preventing all forms of discrimination in operations, including monitoring systems and results of monitoring. | p6, p29, p30 |
| Freedom of Association and collective bargaining | | |
| HR5 | Description of freedom of association policy and extent to which this policy is universally applied independent of local laws, as well as description of procedures/programmes to address this issue. | p6, p32 |
| Child Labour | | |
| HR6 | Description of policy excluding child labour as defined by the ILO Convention 138 and extent to which this policy is visibly stated and applied, as well as description of procedures/programmes to address this issue, including monitoring systems and results of monitoring. | p6, p29, p30 |
| Forced and Compulsory Labor | | |
| HR7 | Description of policy to prevent forced and compulsory labour and extent to which this policy is visibly stated and applied, as well as description of procedures / programmes to address this issue, including monitoring systems and results of monitoring. | p6, p30 |
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| Additional Indicators | | |
| Disciplinary Practices | | |
| HR9 | Description of appeal practices, including, but not limited to, human rights issues. | p23, p29, p31 |
| HR10 | Description of non-retaliation policy and effective, confidential employee grievance system (including, but not limited to, its impact on human rights). | website |
| Society | | |
| Core Indicators | | |
| Bribery and Corruption | | |
| SO2 | Description of the policy, procedures /management systems, and compliance mechanisms for organisations and employees addressing bribery and corruption. | p6, p20-23 |
| Political Contributions | | |
| SO3 | Description of policy, procedures / management systems, and compliance mechanisms for managing political lobbying and contributions. | p6, p20-23 |
| Additional Indicators | | |
| Community | | |
| SO4 | Awards received relevant to social, ethical, and environmental performance. | p21, p30 |
| Competition and Pricing | | |
| SO6 | Court decisions regarding cases pertaining to anti-trust and monopoly regulations. | p21 |
| SO7 | Description of policy, procedures /management systems, and compliance mechanisms for preventing anti-competitive behaviour. | p6, p20-23 |
| Product Responsibility | | |
| Core Indicators | | |
| Customer Health and Safety | | |
| PR1 | Description of policy for preserving customer health and safety during use of products and services, and extent to which this policy is visibly stated and applied, as well as description of procedures / programmes to address this issue, including monitoring systems and results of monitoring. | p25 |
| Products and Services | | |
| PR2 | Description of policy, procedures / management systems, and compliance mechanisms related to product information and labelling. | p25 |
| Respect for Privacy | | |
| PR3 | Description of policy, procedures / management systems, and compliance mechanisms for consumer | p26 |

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| | privacy. | |
| Additional Indicators | | |
| Customer Health and Safety | | |
| PR6 | Voluntary code of compliance, product labels or awards with respect to social and/or environmental responsibility that the reporter is qualified to use or has received. | Back cover, p6, p26, p41 |
| Products and Services | | |
| PR8 | Description of policy, procedures / management systems, and compliance mechanisms related to customer satisfaction, including results of surveys measuring customer satisfaction. Identify geographic areas covered by policy. | p25 |
| Advertising | | |
| PR9 | Description of policy, procedures / management systems, and compliance mechanisms for adherence to standards and voluntary codes related to advertising. | p25 |